

# Seacare Medical Scheme (SMS) – NON-DOMICILE

## SMS Malaysia

The Seacare Medical Scheme (SMS) for SOS Malaysian Members, introduced on 1st September 2009, by the Singapore Organisation of Seamen (SOS) is a special medical scheme to provide free or affordable forms of basic medical and dental benefits to SOS Malaysian members and their dependents at an appointed local medical provider.

### i. Eligibility

To be eligible, the SOS Malaysian Member must be serving on board a vessel covered by the SOS Collective Bargaining Agreement and whose employer is participating in the SMS.

A SOS Malaysian Member who meets these criteria will be termed as a Qualified SOS Malaysian Member.

#### For Dependent

Dependents of Married Qualified SOS Malaysian Member refer to:

- Legitimate wife

Dependents of Single Qualified SOS Malaysian Member refer to:

- Natural parents or, if legally adopted, legal parents

### ii. Benefits & Conditions

A Qualified SOS Malaysian Member will be entitled to nominate one dependent to receive one free basic health screening package at Pantai Group of Hospitals in West Malaysia.

The free basic health screening package is as follow:

| Package Code | Description   |
|--------------|---|
| MO CP001     | <ol style="list-style-type: none"><li>1. Doctor Consultation</li><li>2. Physical Examination by Medical Officer</li><li>3. Chest X-Ray</li><li>4. ECG</li><li>5. Lung Function Test</li><li>6. General Screening including:<ol style="list-style-type: none"><li>a) Full Blood Count</li><li>b) Diabetic Screening</li><li>c) Renal Function Test</li><li>d) Liver Function Profile</li><li>e) Lipid Screening Profile</li><li>f) Thyroid Screening</li><li>g) Tumor Markers</li><li>h) Hepatitis B Screening Profile</li><li>i) Sexually Transmitted Disease Profile</li><li>j) Urine FEME</li><li>k) ABO Blood Grouping + Rhesus</li><li>l) Rheumatoid Factor</li><li>m) Hepatitis A Antibody</li></ol></li></ol> |

The free medical benefits are subject to the following conditions:

1. A Qualified SOS Malaysian Member is entitled to nominate one dependent to receive one free basic health screening package.
2. Only the nominated dependent whose name appears on the Notification Letter is entitled to the one free basic health screening package.
3. The original Notification Letter and Guarantee Letter are to be produced at and accepted by the participating hospitals. Photocopies of letters will not be accepted.
4. No extension of the free health screening package beyond the stipulated validity date will be permitted.
5. The free health screening package is non-exchangeable for cash.
6. The free health screening package is not transferable to other dependents who are not nominated by the member.
7. Any unconsumed benefits are not allowed to be carried forward.

### **iii. Procedures**

1. A Qualified SOS Malaysian Member is required to complete a Nomination Form which is obtainable from the Crewing Agent or Employer, within one month of his sign-on date. The completed Nomination Form must be submitted to SMS Liaison Officer through the Crewing Agent or Employer.
2. Once the nomination is approved, the Qualified SOS Malaysian Member's nominated dependent will be notified by post via his family registered address as declared on the Nomination Form. The nominated dependent will receive a Notification Letter to utilize the free basic health screening package.
3. The nominated dependent will call the appointed hospitals directly to book an appointment for the free basic health screening.
4. The nominated dependent, whose name appears on the notification letter must produce the original Notification Letter and Photo Identification Card (MyKad) at the participating hospitals for verification and utilization of the free basic health screening package.
5. The Qualified SOS Malaysian Member and his nominated dependent are to abide by the terms and conditions of the appointed hospitals.

### **iv. Exclusion**

If the health screening benefit indicates a need for follow-up treatment and/or medication, such treatment and/or medication shall be absolutely and entirely at the nominated member's dependent discretion and own expenses.

## **v. Amendment**

The Singapore Organisation of Seamen reserves the right to repeal or amend in any way from time to time any or all of the medical benefits, criteria, conditions, procedures and participating medical providers relating to the SMS for SOS Malaysian Members at its absolute discretion. The Qualified SOS Malaysian Member and his dependents shall be jointly or severally bound by any variation or amendment or addition to or subtraction from the said SMS.

## **vi. Interpretation**

If a query or dispute arises over the construction or interpretation of any provision in the SMS, the decision of the Executive Committee of SOS shall be final and binding on all Qualified Malaysian Members and their dependents.

## **vii. Disclaimer Clause**

While every reasonable effort is made by the SOS to ensure that all information presented in all publications pertaining to this scheme is accurate, the SOS disclaims any liability for any injury, loss or damage whatsoever that may have arisen whether directly or indirectly as a result of any inaccuracy, error or omission.

## **viii. Appointed Pantai Group of hospitals**

The free health screening package for the Qualified SOS Malaysian Member's nominated dependents are available at the following participating hospitals of the Pantai Group of Hospitals in West Malaysia.

| No | Hospitals  | No | Hospitals  |
|----|--|----|--|
| 1  | Pantai Hospital Ampang<br>Jalan Perubatan 1, Pandan Indah<br>55100 Kuala Lumpur<br><br>Tel: +603 4289 3278<br>Fax: +603 4289 2829        | 5  | Pantai Hospital Batu Pahat<br>No. 9S, Jalan Bintang 1<br>Taman Koperasi Bahagia<br>83000 Batu Pahat, Johor<br><br>Tel: +607 433 8811 Ext 3309/3304<br>Fax: +607 4331 881 |
| 2  | Pantai Hospital Klang<br>Lot 5921, Persiaran Raja Muda Musa,<br>41200 Klang, Selangor.<br><br>Tel: +603 3258 5406<br>Fax: +603 3374 2010 | 6  | Pantai Hospital Ipoh<br>126, Jalan Tambun<br>31400 Ipoh Perak<br><br>Tel: +605 540 5723<br>Fax: +605 545 1163  |
| 3  | Pantai Hospital Cheras<br>1, Jalan 1/96A<br>Taman Cheras Makmur<br>56100 Kuala Lumpur<br><br>Tel: +603 9145 2805<br>Fax: +603 9132 0687  | 7  | Pantai Hospital Sungai Petani<br>No. 1, Persiaran Cempaka<br>Bandar Amanjaya<br>08000 Sungai Petani<br>Kedah<br><br>Tel: +604 442 8888 Ext. 1964<br>Fax: +604 442 8889   |

| No | Hospitals  | No | Hospitals  |
|----|--|----|--|
| 4  | Pantai Hospital Ayer Keroh<br>No 2418 – 1, KM 8<br>Lebuh Ayer Keroh,<br>75450 Melaka<br><br>Tel: +606 232 1782<br>Fax: +606 231 3299 | 8  | Pantai Hospital Laguna Merbok<br>1, Lorong BLM 1/10,<br>Bandar Laguna Merbok<br>0800, Sungai Petani, Kedah<br><br>Tel: +604 442 3888 |

## ix. Contact Us

For more information on the SMS for SOS Malaysian Members, please contact:

Shirley Lai  
Singapore Organisation of Seamen  
52 Chin Swee Road  
#05-00 Seacare Building  
Singapore 169875

Tel: (65) 6379 5685  
Fax: (65) 6737 9020

Email: [sms@seacare.com.sg](mailto:sms@seacare.com.sg)