Seacare Medical Scheme (SMS) – NON-DOMICILE

SMS Malaysia

The Seacare Medical Scheme (SMS) for SOS Malaysian Members, introduced on 1st September 2009, by the Singapore Organisation of Seamen (SOS) is a special medical scheme to provide free or affordable forms of basic medical and dental benefits to SOS Malaysian members and their dependents at an appointed local medical provider.

i. Eligibility

To be eligible, the SOS Malaysian Member must be serving on board a vessel covered by the SOS Collective Bargaining Agreement and whose employer is participating in the SMS.

A SOS Malaysian Member who meets these criteria will be termed as a Qualified SOS Malaysian Member.

For Dependent

Dependents of Married Qualified SOS Malaysian Member refer to:

- Legitimate wife

Dependents of Single Qualified SOS Malaysian Member refer to:

- Natural parents or, if legally adopted, legal parents

ii. Benefits & Conditions

A Qualified SOS Malaysian Member will be entitled to nominate one dependent to receive one free basic health screening package at Pantai Group of Hospitals in Malaysia.

The free basic health screening package is as follow:

Description	
1. Doctor Consultation	
2. Physical Examination by Medical Officer	
3. General Screening such as:	
a) Chest X-Ray	b) ECG
c) Lung Function Test	d) Full Blood Count
e) Diabetic Screening	f) Liver Function Profile
g) Renal Function Test	h) Thyroid Screening
i) Lipid Screening Profile	j) Hepatitis B Screening Profile
k) Tumor Markers	l) Urine FEME
m) Sexually Transmitted Disease Profile	n) Rheumatoid Factor
o) ABO Blood Grouping + Rhesus	p) Hepatitis A Antibody

The free medical benefits are subject to the following conditions:

1. A Qualified SOS Malaysian Member is entitled to nominate one dependent to receive one free basic health screening package.

2. Only the nominated dependent whose name appears on the Notification Letter is entitled to the one free basic health screening package.
3. The original Notification Letter and Guarantee Letter are to be produced at and accepted by the participating hospitals. Photocopies of letters will not be accepted.
4. No extension of the free health screening package beyond the stipulated validity date will be permitted.
5. The free health screening package is non-exchangeable for cash.
6. The free health screening package is not transferable to other dependents who are not nominated by the member.
7. Any unconsumed benefits are not allowed to be carried forward.

iii. Procedures

1. A Qualified SOS Malaysian Member is required to complete a Nomination Form which is obtainable from the Crewing Agent or Employer, within one month of his sign-on date. The completed Nomination Form must be submitted to SMS Liaison Officer through the Crewing Agent or Employer.

2. Once the nomination is approved, the Qualified SOS Malaysian Member's nominated dependent will be notified by post via his family registered address as declared on the Nomination Form. The nominated dependent will receive a Notification Letter to utilize the free basic health screening package.

3. The nominated dependent will call the appointed hospitals directly to book an appointment for the free basic health screening.

4. The nominated dependent, whose name appears on the notification letter must produce the original Notification Letter and Photo Identification Card (MyKad) at the participating hospitals for verification and utilization of the free basic health screening package.

5. The Qualified SOS Malaysian Member and his nominated dependent are to abide by the terms and conditions of the appointed hospitals.

iv. Exclusion

If the health screening benefit indicates a need for follow-up treatment and/or medication, such treatment and/or medication shall be absolutely and entirely at the nominated member's dependent discretion and own expenses.

v. Amendment

The Singapore Organisation of Seamen reserves the right to repeal or amend in any way from time to time any or all of the medical benefits, criteria, conditions, procedures and participating medical providers relating to the SMS for SOS Malaysian Members at its absolute discretion. The Qualified SOS Malaysian Member and his dependents shall be jointly or severally bound by any variation or amendment or addition to or subtraction from the said SMS.

vi. Interpretation

If a query or dispute arises over the construction or interpretation of any provision in the SMS, the decision of the Executive Committee of SOS shall be final and binding on all Qualified Malaysian Members and their dependents.

vii. Disclaimer Clause

While every reasonable effort is made by the SOS to ensure that all information presented in all publications pertaining to this scheme is accurate, the SOS disclaims any liability for any injury, loss or damage whatsoever that may have arisen whether directly or indirectly as a result of any inaccuracy, error or omission.

viii. Appointed Pantai Group of hospitals

The free health screening package for the Qualified SOS Malaysian Member's nominated dependents are available at the following participating hospitals of the Pantai Group of Hospitals in Malaysia.

No	Hospitals	Package
1	Pantai Hospital Ampang Jalan Perubatan 1, Pandan Indah 55100 Kuala Lumpur Tel: +603 4289 3278	Basic
2	Pantai Hospital Melaka No 2418 – 1, KM 8, Lebuh Ayer Keroh 75450 Melaka Tel: +606 232 1782	Executive
3	Pantai Hospital Batu Pahat No. 9S, Jalan Bintang 1, Taman Koperasi Bahagia 83000 Batu Pahat, Johor Tel: +607 433 8811 Ext 3309/3304	Silver
4	Pantai Hospital Cheras 1, Jalan 1/96A, Taman Cheras Makmur 56100 Kuala Lumpur Tel: +603 9145 2805	Essential

No	Hospitals	Package
5	Pantai Hospital Ipoh 126, Jalan Tambun 31400 Ipoh, Perak Tel: +605 540 5723	PHI Ruby (Ladies) / PHI Gold (Men)
6	Pantai Hospital Klang Lot 5921, Persiaran Raja Muda Musa, 41200 Klang, Selangor. Tel: +603 3258 5406	Executive
7	Pantai Hospital Sungai Petani No. 1, Persiaran Cempaka, Bandar Amanjaya 08000 Sungai Petani, Kedah Tel: +604 442 8888 Ext. 1964	Cardiac
8	Pantai Hospital Laguna Merbok 1, Lorong BLM 1/10, Bandar Laguna Merbok 0800, Sungai Petani, Kedah Tel: +604 442 3888	Basic
9	Pantai Hospital Kuala Lumpur No. 8, Jalan Bukit Pantai, 59200 Kuala Lumpur Tel: +603 2296 0888	Core
10	Gleneagles Kota Kinabalu Riverson @ Sembulan, Block A-1, Lorong Riverson @ Sembulan, 88100, Kota Kinabalu, Sabah Tel: +6088 518 888	Essential

ix. Contact Us

For more information on the SMS for SOS Malaysian Members, please contact:

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