

TERMS & CONDITIONS

- 1) **Validity** – 1 January 2025 till 31 December 2025
- 2) **Benefits** -
 - (a) Eight (8) Room Nights of fully subsidized stay at any of the 39 hotels listed (*in a Standard Room, inclusive of daily breakfast for up to 2 pax*) per year; and
 - (b) A one-time 3 Days / 2 Nights stay at the Suasana Serviced Apartment in Johor Bahru, per year.
- 3) **Misuse of Benefits** - The Benefits as stated in Condition 2 herein are not transferable to any Third Party nor is it for sale or exchange for cash or any other considerations. In the event of a breach of this condition, the members concerned shall be barred from utilizing these Benefits for a period of three (3) years from the date of breach.
- 4) **Advance Reservation** - Minimum Seven (7) Working Days. Reservation is subject to hotel room / serviced apartment's availability and on a first-come-first-served-basis.
- 5) **Information required for Reservation**
 - Name of Member and/or Authorised Person to Check-IN
 - Check-IN and Check-OUT dates
 - Choice of Hotel / Serviced Apartment
 - Number of Room/s (*applicable for hotel reservation only*)
- 6) **Documents for Hotel Check-IN** - Passport/NRIC and Confirmation Letter.
- 7) **Deposit for Serviced Apartment** - Refundable deposit of S\$50 per Access Card is required for reservation of the Serviced Apartment.
- 8) **Additional Terms & Conditions for Serviced Apartment** - Additional Terms & Conditions and Information for utilizing the Serviced Apartment will be presented to members during the reservation process.
- 9) **Notice of Cancellation**

Off Peak - minimum Seven (7) Working Days prior to Check-In for all hotels
Peak Period - minimum Fourteen (14) Days prior to Check-In for all hotels
- 10) **Penalty** - In the event of late cancellation (less than Notice of Cancellation as per stated in Clause 9) or in no-show cases, the Union reserves its exclusive rights to forfeit the booking made by the member or impose any other penalty at the discretion of the Union.
- 11) **Indemnity** - By utilizing the above Benefits, member is deemed to be fully responsible and further indemnify the Union against all possible losses, injuries and liabilities that may be incurred during the stay.
- 12) **Exclusion** - Any additional requests (e.g. extra bed, additional breakfast, room upgrades, late check-out) that are excluded from the above Benefits, shall be absolutely and entirely at the member's and/or authorized person's discretion and own expenses.
- 13) **Amendment** - The Union reserves its right to add, amend or substitute the Terms & Conditions and Benefits herein at any time and at its sole discretion and the member shall be bound by any variation, amendment, addition or subtraction from the scheme.